



COVID-19 Transportation Methods for Expedited Analysis at the Public Health Lab

First responders and their agencies are responsible for ensuring their Member's specimen is transported to the Public Health Lab in order to be given an expedited analysis. There are currently three options available:

1. Green Mountain Currier - Service from ConvenientMD locations to the Public Health Lab
2. Member Agency Transportation - Facilitated by Member's Agency from provider to the Public Health Lab
3. NH Fire Marshal's Office Transportation - Requested by Member's Agency from provider or local department location to the Public Health Lab

Specimen Submission Criteria for All Transportation Methods:

- Be an EMS provider, Firefighter, or Law Enforcement Officer engaged in the COVID-19 response
- Have symptoms of COVID-19 (cough, fever, shortness of breath, etc.)
- First responder personnel have had a specimen taken for testing analysis that needs to go to the Public Health Lab
- The specimen must be secured in its original packaging, marked with the proper identifying information, and be accompanied by the NH Public Health Clinical Laboratory Test Requisition Form

1. Green Mountain Currier

- The specimen must be collected at a ConvenientMD location and have the NH Public Health Clinical Laboratory Test Requisition Form designating that the patient is a first responder.
- The specimen will be collected from the facility at the next routinely scheduled pick up time, which is typically the morning, M-F and dropped off at the lab in the afternoon.
- After the analysis is complete the results will be sent to the provider who ordered the test.

2. Member Agency Transportation (NH Public Health Lab 29 Hazen Drive Concord):

The entrance for the Public Health Lab is on the south side of 29 Hazen Drive in Concord, across the parking lot from the DMV building.



- The door to this entryway is left unlocked so the specimen can be dropped off at any time.
- Upon entering the unlocked entry door, the white specimen refrigerator is on the right.
- Specimens (and the NH Public Health Clinical Laboratory Test Requisition Form) are to be placed in the refrigerated portion of the appliance, NOT the freezer. Regardless of whether the PHL is open for business, this is where ALL specimens are to be left for processing.
- The PHL is open from approximately 0600 to 2300 hours, 7 days a week. After hours, the refrigerator in the entryway is locked with a combination padlock. If a specimen is dropped off after hours call the ESF-4 desk for the refrigerator combination code.
- After the analysis is complete the results will be sent to the provider who ordered the test.

3. NH State Fire Marshal's Office Transportation

- If your agency has a specimen that needs to be transported to the Public Health Lab please call the ESF-4 Firefighting desk at the SEOC at (603) 223-3718 to make a request.
- Please be prepared to provide the information for a point of contact as well as the address of the location where the specimen will be picked up. We suggest the provider location where the specimen was taken or a department building such as a police or fire department.
- You will be given an approximate time for the pick-up from ESF-4 staff.
- Please make sure that the specimen has been packaged and sealed securely or transportation will be refused.
- ESF-4 staff will notify your point of contact when the specimen has been delivered to the lab.
- Analysis results will be provided from the Public Health Lab to the provider who ordered the test.

Notes:

If you are aware that there will be multiple specimens being taken that need to be analyzed, please consolidate that into one pick up time and transportation.

There is no cost to have the specimen transported to the lab using either the Green Mountain Courier Service or the NH State Fire Marshal's Office Transportation.

The NH Public Health Lab phone number is (603) 271-4661 and the lab is currently open from 6:00 a.m. to 11:00 p.m. 7 days a week.